

# THOMAS J. QUICK

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## SAFETY MANAGER

**EXECUTIVE PROFILE:** Senior Executive whose performance, leadership, and technical skills have been tested, evaluated, and *verified as "Outstanding,"* throughout career. Working within a zero-tolerance for error environment that required high standards for Safety and Quality, managed diverse and complex responsibilities including: large-scale global operations; key multimillion-dollar projects and budgets; hundreds of personnel; and billions in assets for the United States Air-Force. Offering combination of experience and education (MBA degree) that will contribute to corporate growth and sustainability within a dynamic, global market place.

### SAFETY OPERATIONS AND PERFORMANCE HIGHLIGHTS

- ➔ **Authored** guidelines for regulatory, operational, and safety policy and procedural changes affecting 7 units approx. 1,400 personnel.
- ➔ **Led** a process team in correcting a critical technical error; created and implemented a new software that maximized safety and effectiveness.
- ➔ **Spearheaded** a Lean Initiative, Smart Operations Project that increased aircraft readiness mission success.
- ➔ **Performance Quotes:** "Leads with a safety focus -- crucial to winning Safety Distinction Award..." "Exceptional leader with superb operational savvy"... "Forward-thinking leader handling toughest issues."

### CORE SKILLS AND KNOWLEDGE BASE

- Strategic Operations Planning & Execution
- Budget Development & Administration
- Multi-Project Management
- Team Building, Mentoring & Leadership
- Diplomatic Negotiator, Liaison to Manufacturers
- Organizational Mission & Vision Building
- Executive-Level Presentations
- Continuous Process Improvement Solutions
- QA, LEAN Concepts, Cost Containment
- Basic & Advanced Computer/Software Skills

### SNAPSHOT OF CAREER SUCCESS

#### UNITED STATES AIR FORCE

(Position titles represent corporate equivalents )

▶ **964<sup>TH</sup> AIRBORNE AIR CONTROL SQUADRON, TINKER AFB, OK (LIEUTENANT COL./0-5)** 2010 - 09/2011

**Executive Vice-President:** Capped off distinguished career providing leadership for **300 personnel**, managing a budget of **\$2.5M**, and accountability for six E-3 AWACS aircraft valued at **\$1.9B**. Responsible for operations, flight training effectiveness, safety, and security programs. During absence of CEO, managed administrative support, operations, and training functions. Maintained ready status for worldwide deployments as an Evaluator Pilot.

▶ **OPERATIONS GROUP, QUALITY/STANDARDIZATION AND EVALUATION DIVISION, TINKER AFB, OK** 2008 - 2010

(Quality Assurance) Division Executive Director and Chief Pilot: Led 210 Flight Examiners in the 2<sup>nd</sup> largest Standard/Evaluation program in the USAF with responsibility for flight and mission crew operational procedures and safety. Accomplished 1800+ annual flight training and simulator evaluations, ensuring aircrew proficiencies aligned with standardized criteria. Liaised with top leadership in the development, validation, and implementation of plans, policies, and procedures for worldwide E-3 AWACS operations. **Ranked #1 among 115 pilots** for exemplary leadership and performance across multiple areas.

▶ **HUMAN RESOURCES/PERSONNEL SUPPORT DIRECTORATE, LANGLEY AFB, VA,** 2003 - 2007

**Executive Director: Force Structure Branch and Internal Support Division, Action Officer:** Unit lead for Base Realignment and Closure Committee; led team of six personnel in carrying out all base re-alignment and closure actions. Managed personnel and HR functions including job assignment integration, relocation or deactivation of personnel world-wide.

▶ **89<sup>TH</sup> AIRLIFT WING, 1<sup>ST</sup> AIR LIFT SQUADRON, ANDREWS AFB, MD** 1999 - 2003

**Mission Operations/ Senior Controller and Special Air Mission Pilot/Aircraft Commander:**

Provided 24 hour VIP hotline support and planning for all Special Air Mission Projects; developed and managed air travel for the Vice President of the United States, Cabinet members, foreign heads of state and other high-level leaders. Provided manning and execution support for all 89 AW fixed-wing flight crews in six different aircraft on worldwide flights.

**EDUCATION: Master of Business Administration,** Touro University International, CA

**Bachelor of Science in Management,** Daniel Webster College, NH

**TRAINING: Air Command and Staff College and Squadron Officers School USAF**

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## ADDENDUM OF KEY CONTRIBUTIONS

**LEADERSHIP AND SAFETY/SECURITY MANAGEMENT:** Led aircrews to accomplish various wartime and contingency tasks, mitigating risk and ensuring safety for all members. Earned Leader/Company Officer of the Year and Pilot of the Year honors.

- **Provided** expert assistance during politically sensitive situations, including securing diplomatic clearances, security, ground and aircraft operations.
- **Tested** a new system and created video presentation to Senate Armed Senate Committee on how to defeat radio-controlled roadside Improvised Explosive Devices (IEDs) threat to ground personnel in Iraq and Afghanistan -- designated as "Expert."
- **Countered** IED fight as direct liaison with manufacturers and top DoD officials; infused seven different systems for use by the Army, Navy, Air Force, and Marines to protect personnel, equipment, and selected high value buildings.
- **Recognized as, "Out of the box thinker"** for coordinating the logistics flow for 2,250 tons of cargo through Spain by 9 rotating crews on 100+ flights to Kuwait in preparation for Operation Iraqi Freedom.
- **Led** team in quality and safety evaluation projects - effectively reviewed operational procedures and policies (OSHA letter of interpretation equivalents) affecting four business units, three corporate headquarters and 2,000 personnel worldwide.
- **Exercised** risk management assessments and safety practices to reduce risk during flight training and 80+ combat support missions.
- **Created** and led initiatives to streamline and reinvent work processes through cutting-edge technology.

**PROJECT MANAGEMENT AND ADMINISTRATION:** Routinely managed multiple projects simultaneously that were essential to the organization's success.

- **Advisor** and "go to" resource for 111 corporate projects involving a broad spectrum of technical systems.
- **Managed** department and program budgets up to **\$2.5M** including needs assessments, strategic planning, tracking and final reporting. Aligned strategic plans with proposed budgetary goals.
- **Directed** team in a data software development program, keeping a **\$2.1M** program on track, i.e., delivered a take-off and landing data program that reduced a 30 minute process to less than 5 minutes... **program will pay for itself in fuel savings.**
- **Developed** and implemented an office relocation plan that sustained maximum operations during a **\$1.8M** renovation project; saved thousands in potential cost overruns.
- **Advocated** for and secured **\$20M** for major workforce moves amidst a severely under funded budget.
- **Executed a \$1.75M** budget supporting Education and Family Support Centers; met all needs in spite of a **45%** budget cut.

**PERSONNEL TRAINING AND DEVELOPMENT:** Highly successful in recognizing potential; and motivating and developing personnel for success to the benefit of organization's goals.

- **Managed** training requirements, evaluations, retention and bonus issues; policies and procedures in support of 1,400 unit personnel worldwide. Created and validated emergency procedures simulator
- **Directed** studies, statistical analysis and modeling to optimize manning and experience levels. Provided computer automation and programs, position reports, executive presentations, and appraisals of all personnel programs.
- **Led** and mentored 210 professional Flight Evaluators, driving excellence in performance outcomes.
- **Taught** classroom, simulator, and flight (two similar aircraft) training to students from 12 nations with similar and dissimilar backgrounds. **Selected** to teach aircraft systems and procedures training to a US and German AF general officer.
- **Hand-picked** for leadership and common sense approach to deal with long-standing civilian personnel problems; resolved issues through tough, but fair approach.
- **Ensured 100% accuracy rate** - created and executed deployment processing plan for **275** personnel, rated "Outstanding," by Air Force Inspector General for Operational Readiness Inspection. (equivalent to an **OSHA** inspection)
- **Leader behind a** rapid preparation and deployment of personnel for (Operation Odyssey Dawn), a three month process condensed into just three days.
- **Instructed** unit level employment for seven different counter IED systems indoors and out in the field in Iraq.

*\*\* Prior positions included Chief of Flight Deck Training in the NATO AWACS Training Squadron as an evaluator and instructor Pilot. E-3 Pilot and Aircraft Commander for the 965<sup>th</sup> Airborne Air Control Squadron.*